

# Interested in earning credit for COM 498 while gaining valuable experience as a Success Coach?

## What is a Success Coach?

We are individuals with diverse experiences who are familiar with the challenges of higher education. We are eager to walk alongside students as they discover their own strengths and capabilities. Success Coaches are in the business of informing, guiding, empowering and encouraging students to succeed academically and in life.



## What is the internship opportunity?

**Where:** Heartland Community College, Normal, IL

**When:** Seeking interns for Fall, Spring & Summer semesters

**What:** We are looking for graduate students interested in gaining experience in Student Support Services, specifically in our Success Coaching program. We are currently in the process of expanding our program to make success coaching available to any student that is interested in participating. At the present time, select groups within our student population are strongly encouraged to get involved for extra support and resources that can increase their likelihood of success.

**Why:** Goals of the program include:

- ◆ Helping HCC students build meaningful relationships with faculty, staff and peers to increase likelihood of success
- ◆ Increasing awareness and level of student engagement with resources on campus
- ◆ Serving as a mentor and a role model for students
- ◆ Providing students with additional support/accountability in working toward their goals

## What would a typical day include?

Interns would assist with a variety of tasks including but not limited to:

- ◆ Performing success coaching with a diverse student population
- ◆ Visiting classrooms to talk with students and faculty about the program
- ◆ Creating materials to effectively communicate information about the program to students, faculty, staff and community
- ◆ Further developing training processes and materials for future Coaches
- ◆ Evaluating the effectiveness of coaching sessions and the program as a whole

**For more information, please contact Jennifer Vieley at [Jennifer.vieley@heartland.edu](mailto:Jennifer.vieley@heartland.edu) or 309-268-8055.**

## Practicum/Internship Opportunity at Heartland Community College Student Support Services – Success Coaching Program

### What is the opportunity?

**Where:** Heartland Community College, 1500 West Raab Road, Normal, IL

**When:** Seeking interns for Fall, Spring & Summer semesters

**What:** We are looking for graduate students interested in gaining experience in Student Support Services, specifically in our Success Coaching program. We are currently in the process of expanding our program to make success coaching available to any student who is interested in participating. At the present time, select groups within our student population are strongly encouraged to get involved for extra support and resources that can increase their likelihood of success.

**Why:** The goals of the program include:

- Helping HCC students build meaningful relationships with faculty, staff and peers to increase likelihood of success
- Increasing awareness and level of student engagement with resources on campus
- Serving as a Success Coach and mentor for students
- Providing students with additional support/accountability in working toward their goals
- Furthering retention efforts at the College

### What experiences can I expect to gain from this practicum?

We want ensure that you have the opportunity to participate in meaningful tasks and experiences as a part of your practicum work at Heartland Community College. Part of our interview and orientation process includes a discussion of the type of experiences you hope to gain during your time at HCC. A practicum student in our department would likely participate in the following activities as a part of daily or weekly work (some are dependent upon the time of year):

- Success coaching appointments with individual students or small groups
- Leading or co-facilitating Student Success Orientation sessions to orient new students to Heartland's campus and resources, as well as strategies for success in college
- Visiting classrooms to talk with students and faculty about our programming
- Assisting with ongoing projects including further development of success coach training, program processes/procedures, and program evaluation
- Creating materials to facilitate campus communication and raise awareness of our services (flyers, website updates, etc.) among students, faculty, staff and community

A practicum student could also elect to participate in a variety of related activities including the following:

- Assisting in General Studies 1-credit and 3-credit courses (both face-to-face or online) including Academic Success, Career Success, Personal Success or Life Success
- Leading or co-facilitating Guided Path to Success (GPS) Workshop sessions to assist students with personal, academic, or career success strategies
- Serving on campus committees relevant to the work done in Student Support Services
- Other activities/projects relevant to individual goals and area(s) of interest

For more information, please contact Jennifer Vieley, Coordinator of General Studies  
at (309)268-8055 or [Jennifer.vieley@heartland.edu](mailto:Jennifer.vieley@heartland.edu).